

## **Order up! How do I deliver it?**

## Build on-demand logistics apps with Python, OR-Tools, and DecisionOps

Ryan O'Neil · December 6, 2023 · PyData Global

Thanks for coming! You can follow along here:

github.com/ryanjoneil/2023-pydata-global-order-up

### We'll cover this



#### Ryan O'Neil CTO at Nextmv

Optimization AI, early music, cats.

#### Minimal models for on-demand delivery

What they are, how they work together

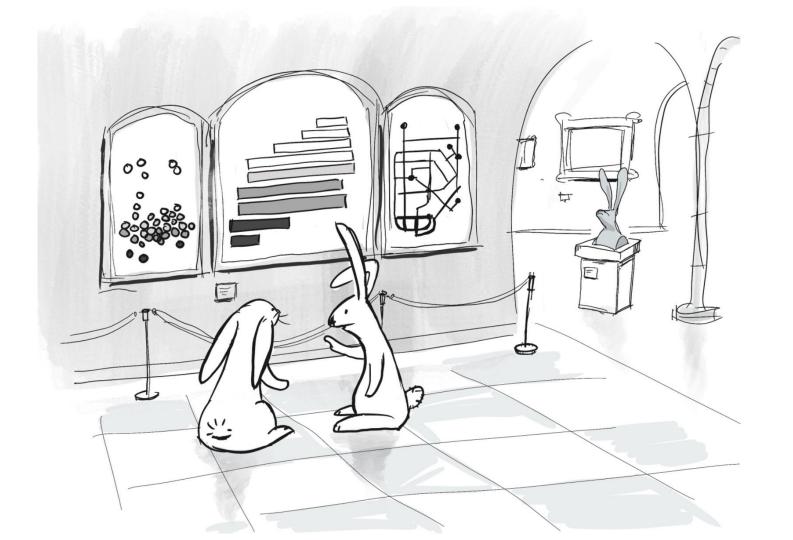
#### ✓ Model data and code

Solve all the things with Python and OR-Tools!

#### 🚀 Test, deploy, and operate

How to rely on these models in a real environment





## An optimization library is the Swiss army knife of a decision stack. It may be your most useful tool.



## 🚜 Today's example: The Farm Share Company

- Consumer delivery service for farm-based goods
- Started with manual, siloed processes
- We're scaling and want tighter integration
- Monthly forecasting, weekly scheduling, daily route planning



## Inputs, outputs, and approaches for today

Shift scheduling

What drivers are available?

#### **Demand forecast**

QUESTION How many orders?

#### INPUT Historical order volume

OUTPUT Forecast order volume

APPROACH - LAD regression INPUT Required workers Worker availability

OUTPUT Driver shift assignments

APPROACH - MIP

QUESTION

Vehicle routing

QUESTION What are the driver routes?

INPUT Available drivers Actual orders (stops)

OUTPUT Driver route assignments

APPROACH - CP-SAT



## Inputs, outputs, and approaches for today

**Demand forecast** 

QUESTION How many orders?

#### Shift scheduling

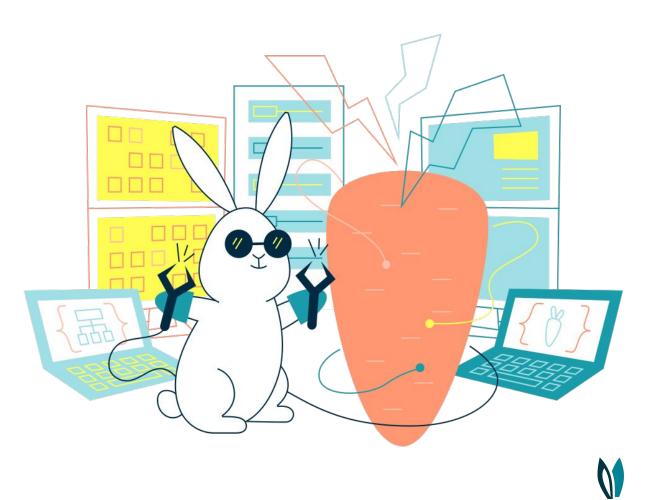
#### Vehicle routing

**QUESTION** What drivers are available? **QUESTION** What are the driver routes?

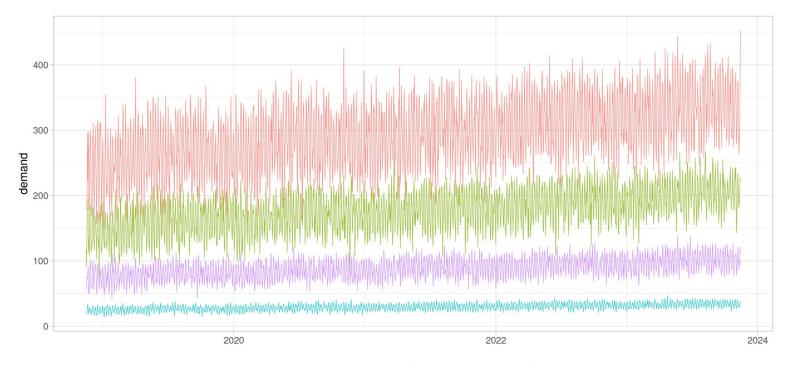
from database INPUT from database INPUT INPUT Historical order volume **Required workers** Available drivers Worker availability Actual orders (stops) + targets OUTPUT OUTPUT **OUTPUT** Forecast order volume Driver shift assignments Driver route assignments APPROACH APPROACH **APPROACH** - - LAD regression - MIP - CP-SAT



## forecasting model



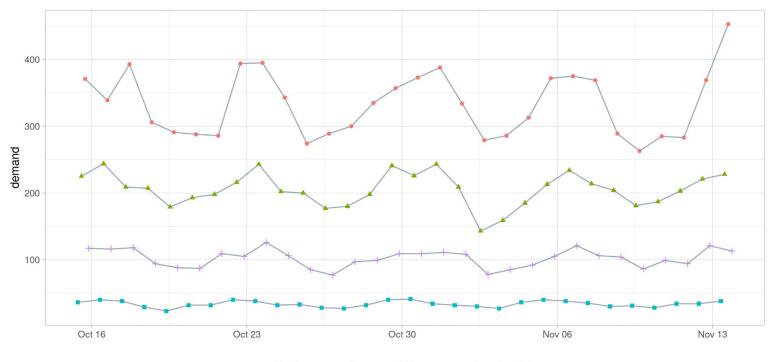




block — evening — midday — morning — night

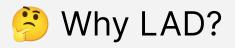




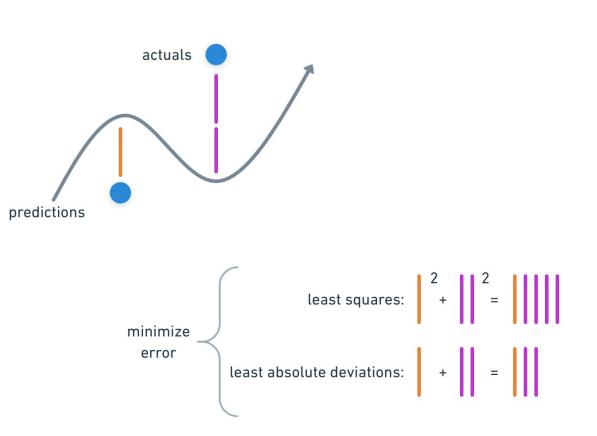


block • evening • midday • morning + night





- Robust to outliers
- Customizable
- Can model it as a linear program!



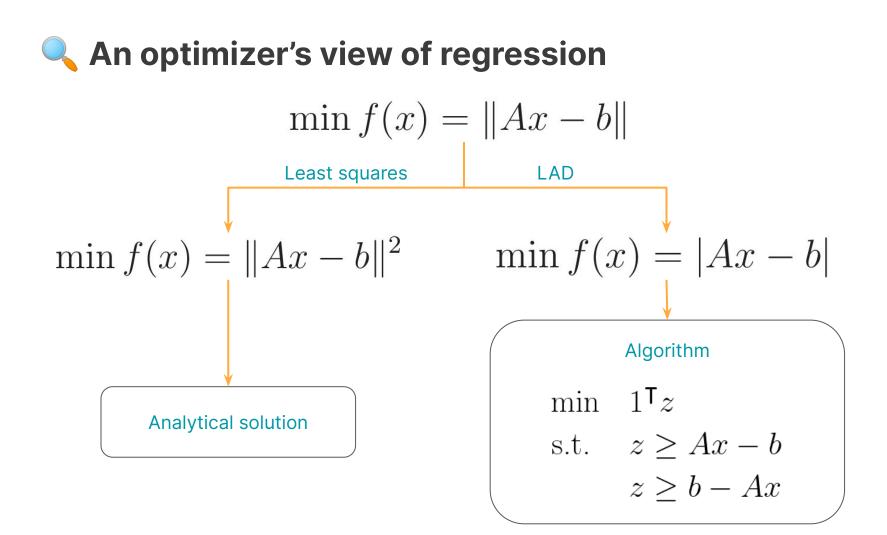


A and b are inputs x is a vector of reals

objective  $\left\{\min f(x) = \|Ax - b\|$ 

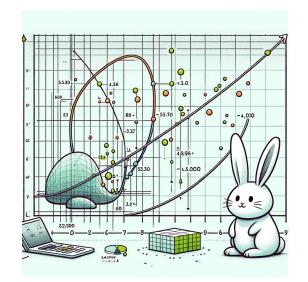
norm of the residuals







- Offset
- Daily trend
- Seasonal trend
- Solar cycle trend
- Weekly trend



For more details, see:

Robert Vanderbei "<u>Local Warming</u>"

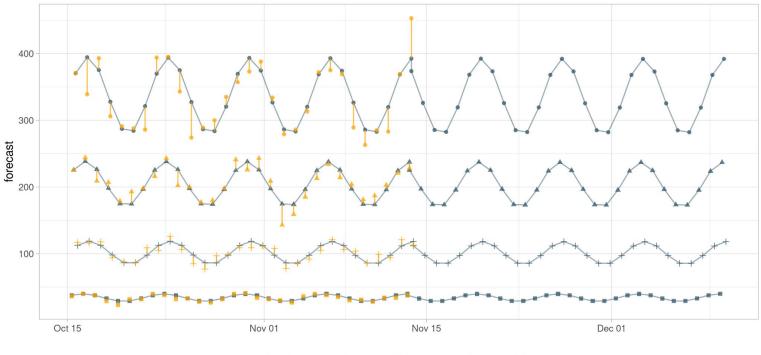




## forecasting speedrun





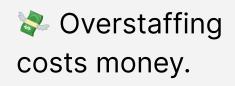


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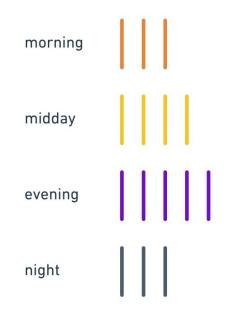
## scheduling model



targets by time of day in orders per driver hour



Understaffing infuriates users.





# Overstaffing costs money.

## Understaffing infuriates users.

min penalty(over) \* overstaffing +
penalty(under) \* understaffing

One scheduling model of many

$$\begin{array}{ll} \min & \sum_{h} (p_o o_h + p_u u_h) & \text{oversupply and undersupply} \\ \text{s.t.} & s_h = \sum_{i \in W_h} w_i & \forall \ h & \text{supply per hour} \\ & o_h \geq d_h - s_h & \forall \ h & \text{oversupply per hour} \\ & u_h \geq s_h - d_h & \forall \ h & \text{undersupply per hour} \\ & w \in \{0,1\}^{|W|} \end{array}$$

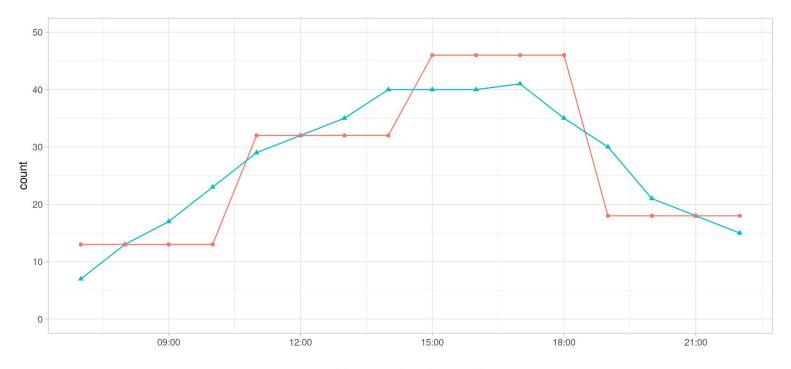




## scheduling speedrun



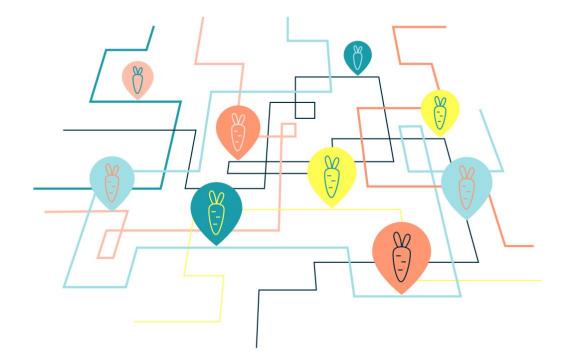
**Output: driver schedule** 



drivers --- demand --- supply



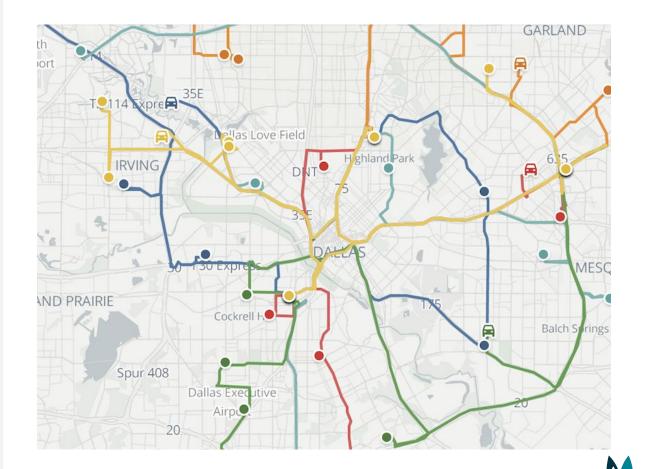
## routing model





Drive time and distance cost money.

Missed and late deliveries infuriate users.





- Constraint Programming +
- Satisfiability +
- Local search



For more details, see:

"<u>Search is Dead, Long Live Proof</u>" and "<u>A Constraint Programming Toolkit for</u> <u>Local Search</u>"





## routing speedrun





- Forecasting, scheduling, and routing are the 3 "starter models" you need in on-demand delivery.
- Optimization underlies many (if not most) decision models.
- It's worth the time spent learning how to use them. They are frequently (and unexpectedly) useful.





- Use the same input data with another forecasting tool, like Prophet or Orbit.
- Change the scheduling model to use OR-Tools's scheduling APIs instead of MIP.
- Try a different routing solver based on MIP or Nextroute.



# **QUESTIONS?**